

What do the flood warning codes mean?

When we issue a flood watch or flood warning you should

- watch the weather;
- tune into the local TV and radio for updates; and
- ring Floodline for the latest information.



Flooding of low-lying land and roads is expected. Be aware, be prepared, watch out.

What this means for you

- Drive carefully as roads may be flooded.
- Tell your family, friends and neighbours what's happening.



Flooding of homes and businesses is expected. Act now!

What this means for you

- Follow the advice for a flood watch.
- Use sandbags or flood boards to block doors and airbricks.
- Be prepared to turn off your gas and electricity supplies.
- Move pets, cars and valuables to a safe place.



Severe flooding is expected. There is extreme danger to life and property. Act now!

What this means for you

- Follow the advice for a flood watch and a flood warning.
- Co-operate with emergency services and local authorities as you may be evacuated to a rest centre.
- Avoid contact with floodwater, it could be polluted.



Flood watches or warnings are no longer in force for this area.

What this means for you

- Remain alert in case the situation gets worse again and we issue new flood warnings.

Call us on

Incident hotline 0800 80 70 60 (24hrs)

- To report flooding and river blockages
- To report any other environmental incident

Floodline 0845 988 1188

- For river level information

National Customer Call Centre

08708 506 506 (Monday to Friday, 8am to 6pm)

- To find out more about us or about your environment

Email

enquiries@environment-agency.gov.uk

Visit our website

www.environment-agency.gov.uk



Environment first: This publication is printed on paper made from 100% used waste. By-products from making the pulp and paper are used for composting and fertiliser, for making cement and for generating energy.

GETH0108BNON-E-P



changes to the flood warning service in your area

Flood warning information for River Ray and River Swinbourne

Can I sign up for flood warnings in my area?

Floodline Warnings Direct is a free service that sends you messages by phone, mobile (voice messages and SMS text), fax, pager or email when we issue flood warnings in your area.

All you need to have to register is a phone number where we can send flood warnings to you 24 hours a day.

To find out if flood warnings are available in your area, or to register your details for Floodline Warnings Direct, call Floodline now.

Call Floodline on
0845 988 1188

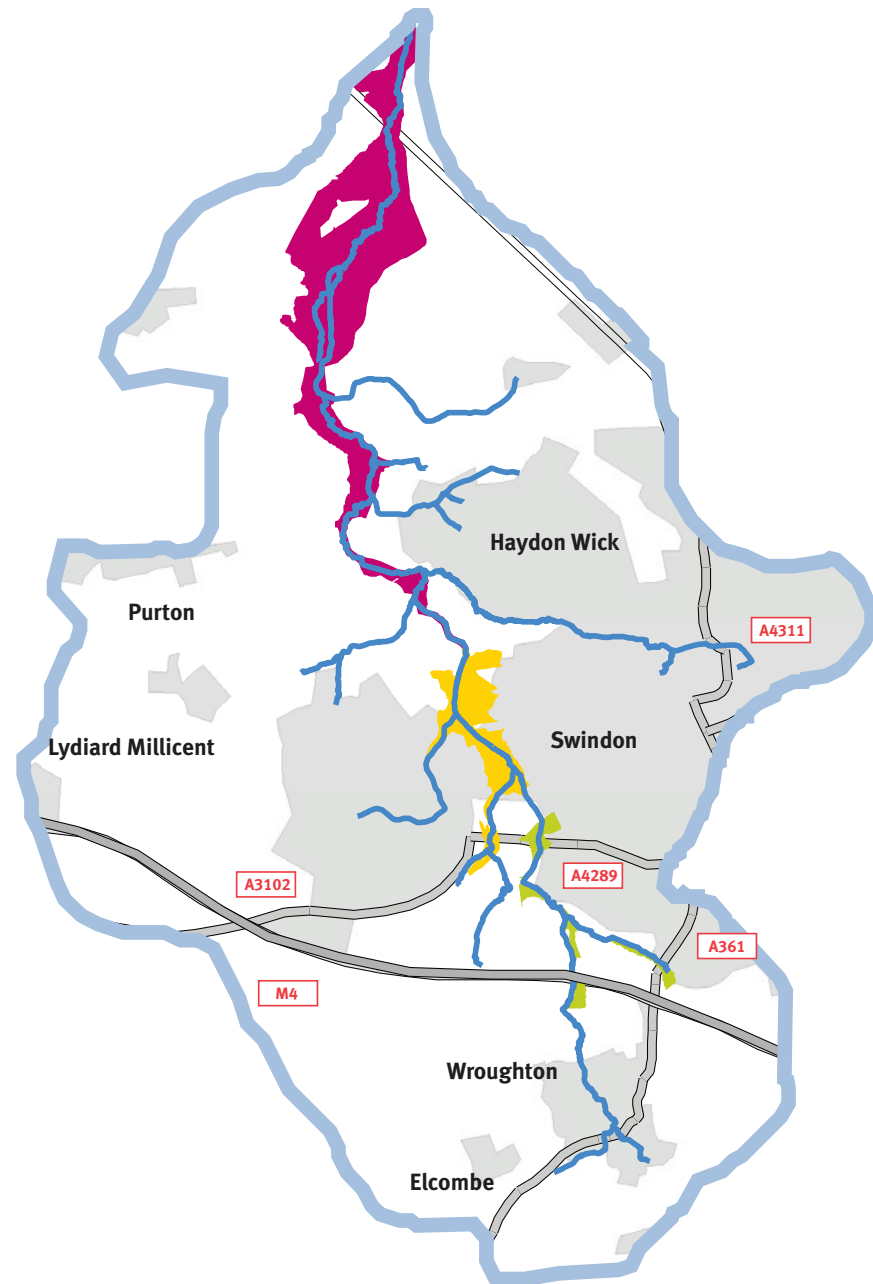
- Open 24 hours a day.
- Get practical advice on what to do before, during and after flooding.
- Find out how you can get warnings in case of future flooding.

BT calls cost up to 4p a minute plus a 6p connection fee from your home, every time you call. Charges for other phone providers and mobiles may vary.

already signed up to receive flood warnings?




Then look at the centre spread of this leaflet for your flood warning area and new quickdial number.

The flood warning areas in the River Ray and River Swinbourne Catchment








Quickdial numbers for the River Ray and River Swinbourne Flood Warning Area

Call Floodline on **0845 988 1188** then press 1 to hear pre-recorded information on flood warnings currently in force. Enter your quickdial number to hear flood warnings for your area.

Quickdial number	Flood warning area
 171236	River Ray from the Wootton Bassett Road down to and including the sewage works in Barnfield Road in Swindon
 171237	River Ray from the Elborough Bridge near the B4553 Purton Road area in Swindon and down to Water Eaton
 171238	River Swinbourne in the Even Swindon area, the West Kingshill and Westleaze areas in Swindon
Flood Watch Name	
171239	River Ray and Swinbourne

Map key

-  river
-  roads
-  urban areas
-  flood warning area (the colour of your flood warning area matches the colour of the quickdial boxes above)
-  catchment boundary

What else can I do to prepare in advance?

- **Don't underestimate the damage a flood can do.** Contact your insurance company to check that your contents and buildings insurance covers flood damage.
- **Prepare a flood checklist.** Include a list of phone numbers for family and friends.
- **Make up a flood kit.**

Include:

 - a torch
 - waterproof clothing
 - a battery-operated radio
 - a first-aid kit
 - personal documents (for example, insurance policies)
 - blankets
 - wellington boots
 - bottled water
 - medicines.
- **Find out where to turn off your gas, water and electricity supplies.**
- **Store valuable or sentimental items and important documents upstairs or in a high place.**
- **Find out how to reduce the risk to your home from flooding.** Visit our website or ring Floodline for advice.



As soon as you get a warning message, telephone Floodline **0845 988 1188**